



6/20/2023

Dear Valued Prairie Path Water Customers,

This message is to inform you of our requirement to verify water service line materials in order to comply with the US Environmental Protection Agency's (EPA) Lead and Copper Rule Revision (LCRR) per the Biden-Harris Get the Lead Out Partnership.

Unfortunately, the requirement to verify your service line material requires a manual inspection of your service line. Your service line can be visually identified near your water meter, likely in your basement or crawlspace.

At the beginning of 2023, Prairie Path Water Company (PPWC) sent notices to all service addresses, requesting the completion of a service line material survey. If you have taken this survey and received this message, please call to confirm we have received your service line survey at 800-831-2359. If you have not taken the service line survey and prefer to not be inconvenienced to schedule an appointment, please complete our survey online or call our customer care department at 800-831-2359.

Surveys and instructions can be found online at: <https://www.myutility.us/prairiepathwater/water-safety>

Any premises that have not completed the survey, not yet had service line material confirmed through another method and were built prior to 1986, will require service line material verification by PPWC or a PPWC representative.

PPWC will be conducting service line material inspections with Rogers Hydrant Service, beginning in July 2023. Please be on the lookout for a notice or call from either PPWC or Rogers Hydrant Service, requesting an appointment to inspect and confirm your service line material. If you would like to schedule your appointment, please contact Rogers Hydrant Service at (731) 662-3700.

Thank you for your time and we appreciate your assistance in completing our inspections.

Please contact us with any inquiries at (800) 831-2359

