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Let's Go!

LET'S GET THE LEAD OUT.

TAKE THE LEAD SERVICE LINE SURVEY!



## IS MY SERVICE LINE MADE OF LEAD?

Follow the steps to locate your Service Line Pipe and identify what it's made of. Then, complete our Lead Service Line Survey by scanning the QR Code on the reverse.

Complete your survey before January 31st to be entered into our drawing!\*



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### Find Your Service Line Pipe.

Your water meter could be located inside your home's basement, crawlspace, or garage. The service line will enter the house a few feet underground, through the floor or foundation wall, before connecting to the water meter. There will be shutoff valves on one or both sides of the water meter.

**Safety First!** – When working in unfamiliar and restrictive spaces, please ensure the area is well lit, wear appropriate clothing, and use head protection in areas with low ceilings.

### **Check the Pipe Material.**

The first step is to look at the color. If your service line pipe is copper colored, it is likely copper. If it's white, or another color (besides gray) it is likely PVC or another material.

Next, use a magnet, coin, or key to lightly tap or scratch the pipe and test what it is made from.

If the pipe is light gray and 1) is easily scratched, 2) the metal seems soft, and 3) a magnet doesn't stick to it, you likely have a lead pipe.

#### **Submit Your Survey!**

**Scan the QR code** on the front of this mailer to find our Lead Service Line Survey, or go to:

https://bit.ly/PrairiePathSurvey

Complete the survey, including 1-2 images of your service line pipe.

If you cannot locate your service line pipe, please contact our Customer Service team.

**Log into My Utility Account** or call

(800) 831-2359

\*see our website for more information